

Policy statement - Hanko Handelmaatschappij B.V.

Continuity and improvement

At Hanko Handelmaatschappij B.V., ensuring the continuity of the organization is central. Continuous improvement is an essential part of our business operations. We focus on providing reliable products with consistent quality, with the aim of achieving maximum satisfaction for our customers.

Framework and standards

Our quality and environmental management system is based on the ISO-9001 and ISO-14001 standards. These form the starting point for our policies and processes.

Our market position

As a reliable partner, we distinguish ourselves by:

- supplying specific products through a single point of contact;
- deploying expert employees with extensive experience and knowledge;
- punctual compliance with agreements made.

The customer and other stakeholders, such as suppliers, employees, service providers and cooperation partners, are always central. Their commitment and reliability are of great importance for the realization of our objectives.

Working conditions and environment

We pay structural attention to improving working conditions and minimizing environmental impact. We do this by, among other things:

- where possible, to realise procurement within Europe and thus limit transport emissions;
- giving preference to suppliers who are committed to sustainability and environmental awareness;
- encouraging environmentally conscious choices within the entire chain;
- strict compliance with applicable laws and regulations.

Objectives and Quality Assurance

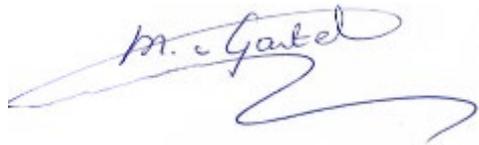
Concrete and measurable objectives are set annually within the Management Review, which are evaluated at least once a year. The effectiveness and efficiency of the quality system are regularly tested by means of internal audits. The quality manual is a reflection of our daily processes and is the basis for our quality assurance.

Role of the Quality Coordinator

The quality coordinator, in this case the Financial Manager and member of the management team, is the point of contact for regulatory and certifying authorities. This person is responsible for the implementation, maintenance and communication of the quality system within the organization and has established powers and freedoms.

If deviating quality requirements are agreed with clients that go beyond the existing system, the quality coordinator will draw up additional procedures after approval by the management.

On behalf of Hanko Handelmaatschappij B.V.

A handwritten signature in blue ink, appearing to read "M. S. J. van Gastel". The signature is fluid and cursive, with a long horizontal stroke extending to the left and a large loop at the end.

Mr. M.S.J. van Gastel

CEO